

W. 20459A-08-0167



0000092185

ORIGINAL

ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 - 74215

Date: 12/29/2008

Complaint Description: 08E Rate Cases Items - In Favor
 N/A Not Applicable

First:

Last:

Complaint By:

Pat

Perkins, Principle

Account Name:

Inertia Consulting Group

Home: [REDACTED]

Street:

[REDACTED]

Work:

City:

[REDACTED]

CBR: [REDACTED]

State:

AZ

Zip: [REDACTED]

is: E-Mail

Utility Company:

Utility Systems, LLC

Division:

Christopher Creek Haven Water

Contact Name:

[REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Email Received - Opinion in Favor - Christopher Creek Haven Water System:

RE: Docket No. W-20459A-08-0167

From: Pat Perkins [mailto:[REDACTED]]
Sent: Wednesday, December 24, 2008 9:38 AM
To: Utilities Div - Mailbox
Cc: Mayes-WebEmail; johnson-web@azcc.gov
Subject: Christopher Creek water company (Jeff Daniels Utility Systems, LLC)

RECEIVED
2008 DEC 31 A 11:56
AZ CORP COMMISSION
DOCKET CONTROL

I am of the understanding that the Christopher Creek water co. has been denied a rate increase (again) and has not had an increase since 2001 or so. As a home owner in Christopher Creek I am petitioning your office to assist Jeff Daniels in obtaining an increase.

We have recently had a problem, without water, and Jeff took several days to fix it. He was unable to fund equipment that could have done the job much quicker. The system is antique and components have broken and will continue to break without funds to repair or replace. As an example, I understand we face water restrictions this summer because a storage tank is out of service and there are no funds to repair or replace.

Please assist in this matter.

Regards

Pat Perkins, Principal
Inertia Consulting Group
[REDACTED]

Arizona Corporation Commission

DOCKETED

DEC 31 2008

DOCKETED BY

[Signature]

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

www.inertiag.com

End of Complaint

Utilities' Response:

n/a

End of Response

Investigator's Comments and Disposition:

Email to Customer:

RE: Utility Systems, LLC dba Christopher Creek Haven Water
Docket No. W-20459A-08-0167

Dear Mr. Perkins,

Your email dated December 24, 2008 regarding the rate application filed by Utility Systems, LLC dba Christopher Creek Haven Water ("Christopher Creek Water or Company") sent to the Arizona Corporation Commission ("Commission") has been received. As of this date, there has not been a decision rendered by the Commission in this matter reflecting an order to approve or deny the Company's request.

As a courtesy an opinion will be placed on file with the Docket Control Center of the Commission to be made part of the record. The Commission will take the comments and concerns reflected within your email into consideration before a decision is rendered in the Christopher Creek Water application.

The concerns raised by customers assist the Commission within the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers. Commission Staff is very sensitive to the burden that can be placed on the consumer.

Commission staff appreciates the time you have taken to express your comments and concerns on the proposed rate application. If you should have any questions relating to this matter, please call me toll free at (800) 222-7000 or directly at [REDACTED]

Thank you,

Guadalupe Ortiz
Public Utilities Consumer Analyst
Arizona Corporation Commission
Utilities Division
CLOSED
End of Comments

Date Completed: 12/29/2008

Opinion No. 2008 - 74215
